

CRM User Forum

September 20, 2023

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Objectives

- Preparing for Year-End
 - Printing the pledge receivable aging report
 - Creating the Unworked Constituent Listing
 - Setting up 2024 Appeal
- Scouting Gives
 - Discontinuing Recurring Gifts
 - Refunding Donations
- PeopleSoft Migration
- CRM Sync
- Questions – Answers



Pledge Receivable Aging Report

- Shows the detail and total amount of the council's outstanding pledges.
- The Pledge amount, Pledge balance, Current due and Past due
- Give constituents' information – name, phone number, constituent's ID
- Separated by Giving Categories and gives a total.
- Only posted transactions are included in this report.



Pledge Receivable Aging Report

- Click on Revenue at top
- Under Reports click Pledge Receivable Aging Report
- Click in the BSA Organization
- Click Report Code: (Year)
- Click Appeal: (Appeal name)
- Click View Report



Pledge Receivable Aging Report

 **Pledge Receivable Aging Report**

BSA Organization: Council Report Code:

Appeal:

1 of 7 Find | Next  

Appeal: F23 2023 Friends of Scouting
 BSA Structure: 
 Giving Category: Community

Constituent Name	Pledge Date	Pledge Amount	Pledge Balance	Current Due	Past Due		
					30+	60+	90+
 <small>Phone No: (202) 452-1234</small>	31-Jul-23	1,000.00	1,000.00	0.00	0.00	0.00	0.00
 <small>Phone No: (202) 452-1234</small>	25-Jan-23	500.00	500.00	0.00	0.00	0.00	0.00
 <small>Phone No: (202) 452-1234</small>	31-Jan-23	1,200.00	400.00	0.00	0.00	0.00	0.00
 <small>Phone No: (202) 452-1234</small>	01-May-23	1,200.00	600.00	0.00	0.00	0.00	0.00
 <small>Phone No: (202) 452-1234</small>	01-May-23	250.00	250.00	0.00	0.00	0.00	250.00
 <small>Phone No: (202) 452-1234</small>	19-Jul-23	300.00	300.00	0.00	0.00	300.00	0.00
 <small>Phone No: (202) 452-1234</small>	31-Jul-23	1,500.00	1,500.00	0.00	1,500.00	0.00	0.00
 <small>Phone No: (202) 452-1234</small>	31-Jul-23	1,000.00	1,000.00	0.00	1,000.00	0.00	0.00
Community Total:		6,950.00	5,550.00	0.00	2,500.00	300.00	250.00

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Unworked Constituent List



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“Easy Button” Reports

- Appeal Constituent Report
 - Unworked or worked report
 - Flat list report
 - Export to PDF or Excel
- Appeal Progress Report
 - How are we doing this year compared to prior year
 - Export to PDF or Excel



“Easy Button” Reports

The screenshot displays the Blackbaud CRM P interface. At the top, there is a search bar for 'Constituents' with a search icon and an 'Add new' button. Below this is a navigation menu with tabs for Home, Constituents, Marketing and Communications, Revenue (highlighted in yellow), Events, Memberships, Prospects, Foundations, Fundraising, and Analysis. The main content area is titled 'Revenue' and contains three columns: 'More tasks', 'Reports', and 'Transactions'. The 'More tasks' column includes 'Appeal progress results'. The 'Reports' column lists several reports, with 'BSA Appeal Constituent Report (OLTP)' and 'BSA Appeal Progress Report (OLTP)' highlighted in yellow. Two red arrows originate from the 'Appeal progress results' task and point to these two highlighted reports. The 'Transactions' column includes 'Transaction search', 'Batch entry', 'Batch search', and 'Add a payment'.

More tasks	Reports	Transactions
Appeal progress results	BSA Appeal Constituent Export (OLTP)	Transaction search
	BSA Appeal Constituent Report (OLTP)	Batch entry
	BSA Appeal Progress Export (OLTP)	Batch search
	BSA Appeal Progress Report (OLTP)	Add a payment
	Pledge Receivable Aging Report	
	Appeal Progress by Category	
	Appeal Progress by Solicitor	
	BSA Summary of Appeals	
	Solicitor Performance by revenue category	
	Account distribution	



BSA Appeal Constituent Report

BSA Appeal Constituent Report (OLTP)

Site: [Council] **1** Report Code: 2021 **2**

Annual Appeal(s):
All
(144) 2021 Eagle Recognition Event
(144) EN21 - 2021 Endowment Campaign
(144) R21 - 2021 Gifts-in-Kind **3**

Multi-year Appeal(s):
 Only include multi-year appeal revenue for: 2021

4

Include Exclude Breakdown Filter

Include All
 Include Prior Year 1 Giving Include Current Year Constituent Appeal/Response (Worked) Info
 Include Prior Year 2 Giving Include Current Year \$0 Pledge (Worked) Info
 Include Prior Year 3 Giving Include Donor Status Stats

[View report](#)



BSA Appeal Constituent Report - Exclude

BSA Appeal Constituent Report (OLTP)

Site: Council 1

Report Code: 2

Annual Appeal(s):
All
() 2021 Eagle Recognition Event
() EN21 - 2021 Endowment Campaign 3
() R21 - 2021 Gifts-in-Kind

Multi-year Appeal(s):
 Only include multi-year appeal revenue for:

4

[View report](#)

Include **Exclude** Breakdown Filter

- Exclude All
- Exclude Current Year Donors check this for Unworked
- Exclude Current Year Non-Donors
- Exclude Current Year Worked Constituents (via an Appeal Response)
- Exclude Current Year Worked Constituents (via a \$0 Pledge)
- Exclude Current Year Solicitees
- Exclude Current Year Non-Solicitees
- Exclude Current Year Non-Donor, Non-Solicitees
- Exclude Constituents Marked as Do Not Solicit
- Exclude Constituents Marked as Deceased
- Exclude Constituents Marked as Inactive



BSA Appeal Constituent Report - Breakdown

BSA Appeal Constituent Report (OLTP)

Site: Council 1

Report Code: 2

Annual Appeal(s):

- All
- (144) 2021 Eagle Recognition Event
- (144) EN21 - 2021 Endowment Campaign 3
- (144) R21 - 2021 Gifts-in-Kind

4

Multi-year Appeal(s):

Only include multi-year appeal revenue for:

[View report](#)

Include | Exclude | **Breakdown** | Filter

- Breakdown by All
- Break Down by BSA Structure
- Break Down by Giving Category
- Break Down by Solicitor
- Break Down by Revenue BSAFR Group
- Anchor to Latest Revenue or Constituent Appeal
- Sort by Name (Last/First) Only



BSA Appeal Constituent Report – Filter - View

BSA Appeal Constituent Report (OLTP)

Site: 1 Report Code: 2

Annual Appeal(s):
All 4
(144) 2021 Eagle Recognition Event
(144) EN21 - 2021 Endowment Campaign 3
(144) R21 - 2021 Gifts-in-Kind

Multi-year Appeal(s):
 Only include multi-year appeal revenue for:

[View report](#) 5

Include Exclude Breakdown **Filter**

As of Date: Filter on BSA Structure:

Current Year Minimum Giving: Filter on Giving Category:

Prior Year(s) Minimum Giving: Filter on Solicitor:

Prior Year Minimum is Cumulative



BSA Appeal Constituent Report (OLTP)

As of 8/18/2021

CY Appeal: [REDACTED] S21 - 2021 Friends of Scouting
 PY1 Appeal: [REDACTED] S20 - 2020 Friends of Scouting
 PY2 Appeal: [REDACTED] S19 - 2019 Friends of Scouting
 PY3 Appeal: [REDACTED] S18 - 2018 Friends of Scouting

Pack 0422 ([REDACTED], Individual, Lapsed, Unworked)

[REDACTED], Community Campaign, [No Solicitor], [REDACTED]

[REDACTED]
 [REDACTED]

1	Contribution	Paid	Write-off	Balance	Sol Credit
CY	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
PY1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
PY2	\$500.00	\$500.00	\$0.00	\$0.00	\$0.00
PY3	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Crew 2727 ([REDACTED], Individual, Lapsed, Unworked)

[REDACTED], Family Campaign, C [REDACTED]

[REDACTED]
 [REDACTED]

1	Contribution	Paid	Write-off	Balance	Sol Credit
CY	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
PY1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
PY2	\$185.00	\$185.00	\$0.00	\$0.00	\$185.00
PY3	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

[REDACTED] Fabrication, LLC ([REDACTED] 9, Organization, Lapsed, Unworked)

[REDACTED], Community Campaign, [No Solicitor], [REDACTED]

[REDACTED]
 [REDACTED]

1	Contribution	Paid	Write-off	Balance	Sol Credit
CY	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
PY1	\$100.00	\$0.00	\$100.00	\$0.00	\$0.00
PY2	\$100.00	\$100.00	\$0.00	\$0.00	\$0.00
PY3	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

Deb [REDACTED] ([REDACTED], Individual, Lapsed, Unworked)

[REDACTED], Family Campaign, F [REDACTED]

[REDACTED]
 [REDACTED]
 [REDACTED]

1	Contribution	Paid	Write-off	Balance	Sol Credit
CY	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
PY1	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
PY2	\$50.00	\$50.00	\$0.00	\$0.00	\$50.00
PY3	\$50.00	\$50.00	\$0.00	\$0.00	\$50.00

Abid [REDACTED] [REDACTED]



Creating 2024 Appeal

- Create all FY appeals at the same time
- Mirror the Appeal name from this year when creating 2024 appeals
- Marketing & Communications \ Add an Appeal
- Remember to use FY inbound channels with monies applied to 2024 appeals with 2023 postdates.



Add an Appeal

Add an appeal [X]

Name: (092) A24 - 2024 Peach of an Athlete

Description: 2024 Peach of an Athlete

[Split evenly] [Split fully]

Category: Special Events [v]

Report code: 2024 [v]

Site: Atlanta Area Council [v] [magnifying glass]

Start date: 1/1/2024 [calendar]

End date: 12/31/2024 [calendar]

Goal: \$0.00

[?] Help [Save] [Cancel]

Name	Description
(092) A23 - 2023 Peach of an Athlete	2023 Peach of an Athlete
(092) M23 - 2023 Metro Classic Golf	2023 Metro Classic Golf
(092) OOD23 - Operating Other Direct	Operating Other Direct
(092) R23 - 2023 Eagle Scout Recognition	2023 Eagle Scout Recognition
(092) S23 - 2023 Friends of Scouting	2023 Friends of Scouting
(092) Y23 - 2023 Whitney M Young	2023 Whitney M Young

1. Add Name
2. Add Description
3. Add Category
4. Add Report Code (Appeal Year)
5. Site will default to your site
6. Add Start date - Logic
7. End date is last day of next year

Add an Appeal

- Add Prior Appeal and Designation
- On the Designations tab set a default

The screenshot shows the 'Prior Appeal' tab selected in a navigation bar. Below the navigation bar, the text 'Prior Appeal: (092) A23 - 2023 Peach of an Athlete' is displayed. Underneath, there is a section titled 'Prior Year Appeal History' with a table containing one row of data.

PY1 Year	PY1 Appeal	PY1 Description	PY2 Year
2023	(092) A23 - 20...	2023 Peach of ...	2022

The screenshot shows the 'Designations' tab selected in a navigation bar. Below the navigation bar, there is a section titled 'Designations (1)' with a table showing one designation as the default.

Designation	Default designation
09200111 P - Operating	<input checked="" type="checkbox"/>

Below the designations table, there is a section titled 'Benefits (0)' with a table that has columns for 'Level' and 'From'.

Level	From
-------	------



Adding a FY Event

- Create all repeat events at the same time
- Follow naming conventions from 2023 to 2024
- Use the copy feature when creating
- Update appeals and registration option
- Submit your Event Revenue mapping sheet.
- Events \ Add New



1. Mirror naming and description from previous year
2. Add dates and location
3. Copy items from last year
4. Pick correct category
 1. If processing monies in 2023, pick FY Category
 2. If not processing monies in 2023 pick non-FY Category
5. Update options and dates with correct information when known

Add an Event

Add an event
✕

General

Name:

Description:

Category:

Sites:

Event is an auction

Do not show event on calendar

Event allows designations on fees

Copy options

Details

Start date: Start time:

End date: End time:

Location information

Location:

Room/Unit: Capacity:

Contact:

Copy from event
✕

Copy from:

<input checked="" type="checkbox"/> Copy tasks	<input checked="" type="checkbox"/> Copy expenses	<input checked="" type="checkbox"/> Copy registration options
<input checked="" type="checkbox"/> Copy preferences	<input checked="" type="checkbox"/> Copy invitations	<input checked="" type="checkbox"/> Copy invitees
<input type="checkbox"/> Copy lodging options	<input type="checkbox"/> Copy job occurrences	
<input checked="" type="checkbox"/> Copy designations	<input type="checkbox"/> Copy team structure	<input type="checkbox"/> Copy team members

- Auction
- Cultivation/Recognition (no revenue)
- Distinguished Citizens Dinner
- Friends of Scouting (no registration revenue)
- Golf
- Special Fundraising Event
- Sporting Clays
- FY - Auction
- FY - Distinguished Citizens Dinner
- FY - Golf
- FY - Special Fundraising Event
- FY - Sporting Clays



Scouting Gives Recurring Gifts

- Donor creates the recurrence
- Recurrence comes to CRM in one batch
- Recurrence payments comes to CRM in a second batch
- Payments continue until Credit Card goes bad
- Donor can't end recurrence – Council Employee terminates

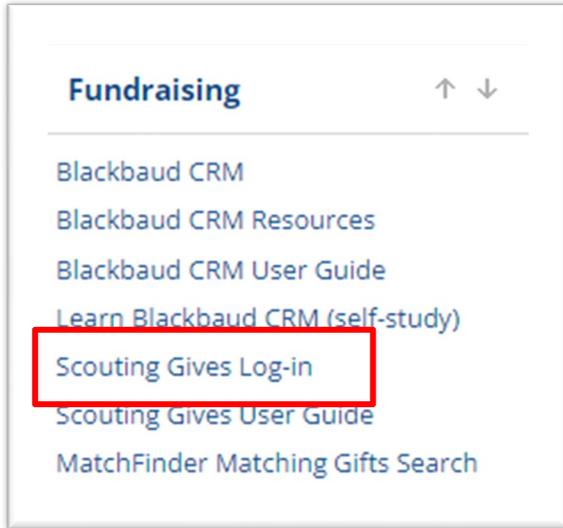


Payment Platform Access

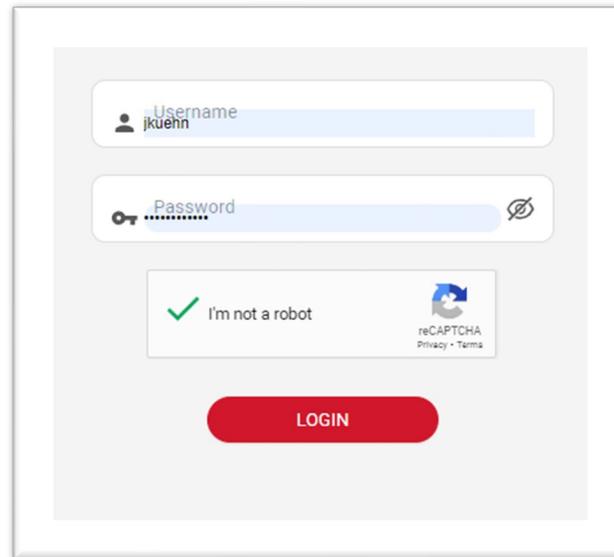
- Log into MyBSA
- Click Scouting Gives Log-in link – insert username and password
- Click Payment Platform link – insert username and password
 - Payment Platform access not granted automatically
 - Member Care ticket must be created to have this access added to you



Scouting Gives Login



1. Login link in the Fundraising Gadget on MyBSA
2. Use your MyBSA credentials to sign in.
3. Must have APTGBasicAdmin role in CRM to log on.



A screenshot of a login form. It features a "Username" field with the text "jkuenn", a "Password" field with a toggle icon, a reCAPTCHA "I'm not a robot" checkbox with a green checkmark, and a red "LOGIN" button at the bottom.





Dashboard

Appeals

Events

Text Giving

Peer 2 Peer

Reports

Transaction Logs

Manage

National Council EDIT

https://donations.scouting.org/#/council/NCFD

- Scouting.Gives@scouting.org
- Phone Number
- www.scouting.org
- http://www.facebook.com/theboyscoutsofamerica/
- Twitter Link
- Instagram Link
- YouTube Link
- Guide Star
Guide Star Link
- Charity Navigator
Charity Navigator Link

EIN
22-1576300

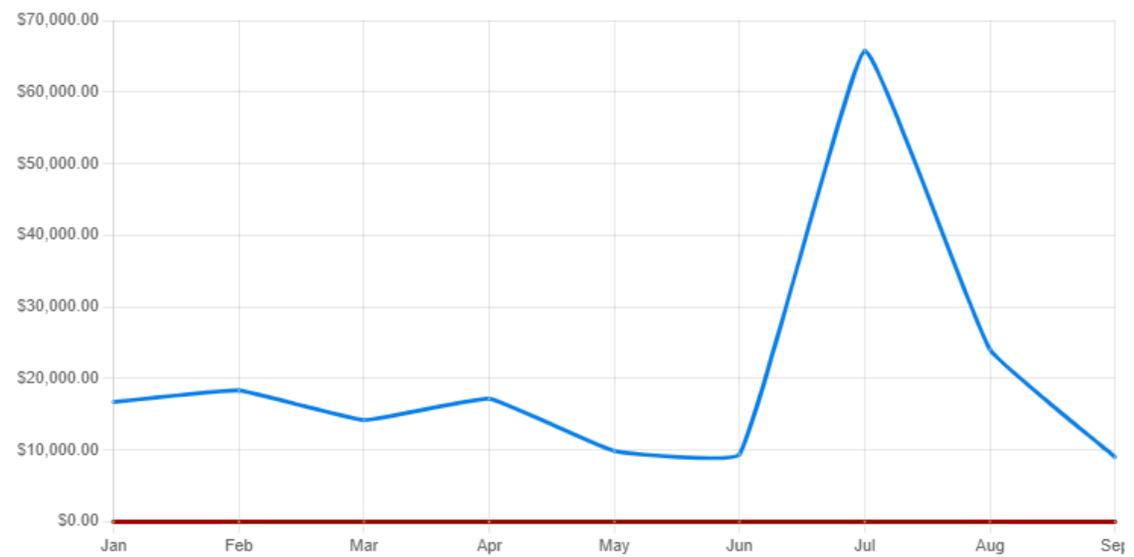
Paypal VIEW

Amazon Payments VIEW

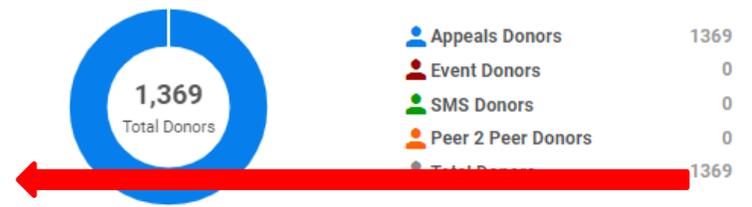
Payment Platform MANAGE

Total Collected

From date: 2023/01/01 00:00 To date: 2023/09/18 23:59



Total Donors



This is your Scouting Give landing page. To access recurrences and refunds one needs to click the work **MANAGE** next to Payment Platform. This will open another sign in window for your use.

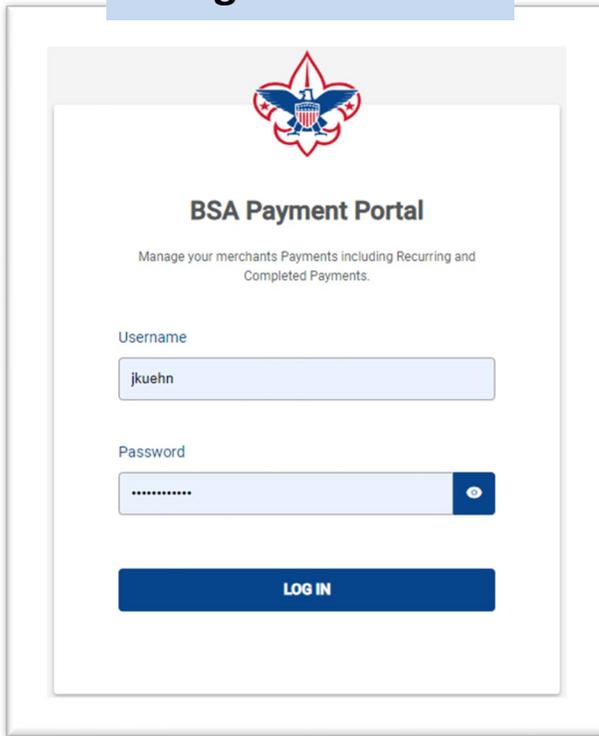
Event Capacity 0



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Payment Platform

Login Window



The login window features the BSA logo at the top. Below it, the text "BSA Payment Portal" is displayed, followed by the instruction "Manage your merchants Payments including Recurring and Completed Payments." There are two input fields: "Username" with the value "jkuehn" and "Password" with masked characters. A "LOG IN" button is located at the bottom.

- Scheduled
- Wepay Payments
- Wepay Reconciliation
- Orbital Payments
- Failed Recurring Payments
- Orbital Reconciliation
- Orbital Reports
- Wepay Reports

Scheduled Payments

Search by Name, Product Name, Merchant ID and Recurring ID

Download Refresh Show: Filter Options

	Name	Product Name	Merchant ID	Recurring ID	Description	Amount
+	ermini		13166365	2364	WPY*BSAHeartofVirginiaCouncil	\$1236.00
+	Raymond		13166365	2366	WPY*BSAHeartofVirginiaCouncil	\$5.15
+	etty		13166365	3580	WPY*BSAHeartofVirginiaCouncil	\$1236.00
+	a Anderson		13166365	3702	WPY*BSAHeartofVirginiaCouncil	\$25.75
+	Hall Hall		13166365	3827	WPY*BSAHeartofVirginiaCouncil	\$300.00
+	iming		13166365	3833	WPY*BSAHeartofVirginiaCouncil	\$309.00
+	Murphy		13166365	3936	WPY*BSAHeartofVirginiaCouncil	\$103.00
+	Porter		13166365	5271	WPY*BSAHeartofVirginiaCouncil	\$10.30
+	y Leonard		13166365	5394	WPY*BSAHeartofVirginiaCouncil	\$25.75
+	er Payne	Scouting Gives Online Donations	13166365	5396	WPY*BSAHeartofVirginiaCouncil	\$10.30



Ending Recurrence

Scheduled Payments 1

Q walbrid 2

Download Refresh Show: Filter Options

Name	Product Name	Merchant ID	Recurring ID	Description	Amount	Frequency
Walbridge		1823602172	3998	WPY*BSAGreenMountainCouncil	\$15.45	3 & 4 monthly

1. Start on Scheduled Payments
2. Search for donor
3. Find the Frequency Column
4. Double click the frequency
5. Click End Recurring Payment
6. Select date you want it to end
7. Add comments
8. Click End Recurring Payment.

End Recurring Payment

Select End Date: 2023/09/19

Add Comments: 6 - 8
Donor requested termination.

End Recurring Payment Cancel

10 / page

Payment Scheduled
End Date:
Sat Sep 30 2023
Tue Oct 31 2023
Thu Nov 30 2023
Sun Dec 31 2023

5 **End Recurring Payment**



Scouting Gives Refunds

1. Select WePay Payments
2. Search for donor
3. Slide to the right to find refund link
4. Fill in refund box and click refund

The screenshot displays the WePay Payments interface. On the left, a navigation menu has 'Wepay Payments' highlighted with a red box and a red '1'. The main area shows a search bar with 'porter' entered, also highlighted with a red box and a red '2'. Below the search bar is a table of 'Wepay Payment History'. The table has columns: Merchant ID, Recurring ID, Council No, Council Name, Description, Email, Phone, Form Name, Frequency, Status, and Refund. The table contains several rows of payment data. A modal window titled 'Refund' is open over the table, with a text input field for 'Reason' and 'Type your Reason here...' and buttons for 'Refund' and 'Cancel'. A red '4' is placed over the 'Reason' field. In the bottom right of the table, a row with 'Onetime' frequency and 'released' status has a red box around the 'Refund' link, with a red '3' next to it.

Merchant ID	Recurring ID	Council No	Council Name	Description	Email	Phone	Form Name	Frequency	Status	Refund
13166365	5764	602	Heart of Virginia Council	WPY*BSAHeartofVirginiaCouncil	robert.porteriii@gmail.com	8046250807		monthly	released	Refund
13166365	5764	602						monthly	released	Refund
13166365	5764	602						monthly	released	Refund
13166365	5764	602						monthly	released	Refund
13166365	5764	602						monthly	released	Refund
100597111		307						Onetime	released	Refund
1019692939		662						Onetime	released	Refund



Other Topics

- PeopleSoft Migration
- CRM Sync





Council Support

Council Management Support

Contact Council Management Support

Council Assessments

Council Board Resources

Council Business Practices

Council Fiscal Management and Training

Journey to Excellence

Council Funding and Finance

Financial Planning

Funding The Council

Council Administration

Local Council Financial Audits

Back Office Business Solutions

Home > Council Support > Council Funding and Finance > Council Administration

Council Administration

The sections below provide tools for Council staff to assist them in the proper management of their Council. This is designed for staff use but may provide detailed information to volunteers interested in the particular topics.

[Accountable Plan Template](#)

[Council Office Procedures](#)

[Council Stewardship Policies](#)

[FASB Accounting Changes and the BSA](#) – new for 2018

[Fiscal Management Procedures for Stewardship](#)

[Fiscal Policies and Procedures for BSA Units](#) – Revised April 2022

– [BSA Units PayPal and Venmo Reporting Update](#)

[Interpreting Financial Statements](#)

[Life Insurance Imputed Calculation](#)

[Local Council Accounting Manual](#)

[Local Council Financial Audit Tools](#)

[New York Conflict of Interest Policy](#)—Updated March 2014

[New York Conflict of Interest Policy](#)—March 2014

[Records Retention Policy](#)— Updated January 2019

Presentation: [Fringe Benefits: Employer-Provided Vehicles and Group-Term Life Insurance](#) – Uploaded April 2014

[Record Camp Card Transactions](#)—PeopleSoft

[Record Product Sales](#) in General Ledger

[Time Study Forms](#)

Blackbaud CRM Resources

[BSA Fiscals Forum](#)

[PeopleSoft Support](#)

- [Accounts Payable](#)

www.scouting.org/financeimpact





Council Support

Council Management Support

Contact Council Management Support

Council Assessments

Council Board Resources

Council Business Practices

Council Fiscal Management and Training

Journey to Excellence

Council Funding and Finance

[Home](#) > [Council Support](#) > [Council Funding and Finance](#) > [Council Administration](#) > CRM Resources

CRM Resources

CRM Process Videos

CRM (Blackbaud) User Forum Presentations

[Report Cookbook \(for OLTP\) BSA Appeal Progress & Appeal Constituent Reports](#)

2022

January 2022 User Forum – [Slide Deck](#) – [recording](#)

February 2022 User Forum – [Slide Deck](#) – [recording](#)

March 2022 User Forum – [Slide Deck](#) – [recording](#)

April 2022 User Forum – [Slide Deck](#) – [recording](#)

– Creating Constituent Interactions * Using the Constituent Interaction Data List * Using Development Workspace

* Scouting Gives Setup

2021



Member Care Self-Service

- <http://membercare.scouting.org>
- Creating an incident directly in JIRA





Welcome to the National IT Service Catalog

We value your feedback. [Click Here](#)

[My Open Tickets](#) | [My Closed Tickets](#) | [Knowledge Base](#) | [Report Security Issue](#) | [Report Phishing Attempt](#) | [Password Reset](#) | [Office365](#) | [HR Gateway](#) | [MyBSA](#)

Announcements & Updates



Updates to My.Scouting and Registrar Tools (August 19th)

A list of updates can be found in Confluence. [Click here!](#)



My.Scouting

My.Scouting and associated applications are still experiencing issues. It is recommended you work in smaller batches the next few days as the potential still exists that Registrar Tools and EMS could freeze up again. We will keep you updated.

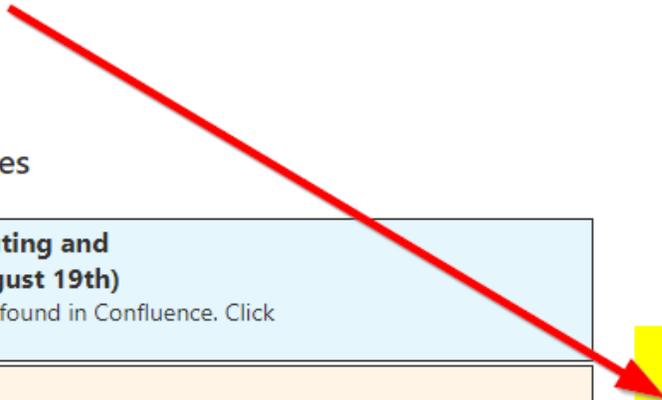
IT Online Service Catalog



I am a National Employee



I am a Council Employee



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Service Categories

 Accounts & Passwords

 BSA Applications (Operations)

 BSA Applications (Program)

 Email, Communication & Collaboration

 Network Services

 Security Services

 Hardware & Software

 General Assistance

Welcome to the National Online Support Center Service Catalog.

This service catalog is a detailed list of services provided by the Information Services Group.

Each service will have the following information:

- A brief description
- How to request support
- Links to additional knowledge or training
- Highlighted Frequently Asked Questions

To go directly to the knowledge base, [click here](#).

If there is something we can do to make this service catalog better, please let us know; [click here](#).

[All Council Services](#)



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Service Categories



Accounts & Passwords



BSA Applications (Operations)



BSA Applications (Program)



Email, Communication & Collaboration



Network Services



Security Services



Hardware & Software



General Assistance

General Assistance

The General Assistance option should be used when the issue or question isn't Catalog.

When possible, open a ticket by selecting the service from the Service Catalog Request link. Doing so will ensure all the necessary information is collected and quickly routed.

Tickets opened using the general assistance option go into the general queue the order received.

Open A Request



Summary – Description – Council

Summary

Blackbaud - need new giving category

A brief description of your problem.

Description - For quick resolutions please provide as much detail as possible.

Please provide me a list of giving categories

Council

006 Black Warrior Council

NTL/HAB employees select 999 and NDC/Scout Shop employees select 000



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User Name – Application - Attachments

Council #

006 Black Warrior Council

NTL/HAB employees select 999 and NDC/Scout Shop employees select 000

User Name

 Don Day

User ID *(optional)*

example: Jodavis

Application

Blackbaud CRM

Example: Blackbaud, Peoplesoft, Membership, etc.

Attachment *(optional)*

 Drag and drop files, paste screenshots, or
browse

Create Cancel



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Next Forum

October 18, 2023
10:00 am & 2:00 pm CT



Questions & Answers



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