

# CRM User Forum

July 20, 2022

Cornelia Ellis – John Kuehn

Valerie Eaton – Don Day



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# Objectives

- Gift entry procedures for donor-advised funds
- Cleaning up batches in CRM – older-dated batches
- New Data Lists available in CRM
  - Household donors
  - Revenue data hygiene
- Move to Azure – update on issues experienced
- Questions – Answers



# Donor-Advised Funds – Gift Entry

- Objectives
  - To get individual who has donor advised fund on your donor exports
  - To get contribution statement to go to Donor Advised Fund
    - Management company – Fidelity, Morgan Stanley, AG Edwards Etc.
    - Family Foundation
    - Ensure Recognition credits are correct



# Donor Advised fund scenerios

1. Donor makes a pledge and then pays via donor advised fund or family foundation.
2. No pledge from donor – check arrives from donor advised fund or family foundation.



# Scenario #1

- Apply the donor advised fund change as a payment to the pledge.
- The Advised fund / Family foundation would be a new organization constituent in the system
- Donor shows on your list with a contribution payment does not
- Advised Fund / Family Foundation gets contribution statement at year end because they generate for payments not pledges.
- Donor should get a recognition credit from the payment.



# Scenario #1

John D. Kuehn  
**7/19/2022 Pledge: \$1,000.00**

Transaction summary

Pledge amount: \$1,000.00	Date: 7/19/2022
	Batch number:
	Revenue ID: rev-45006929

Summary

Balance: \$1,000.00	Acknowledgements: Not acknowledged
Total paid: \$0.00	Post status: Not posted
Past due: \$0.00	Post date: 7/19/2022
	Post process ID:

Status

Details Attributes GL Distributions Letters BSAFR Documentation VNE TEST Benefits

Details

Original amount: \$1,000.00	Send reminders: Yes
Subtype:	Revenue reference:
Source code:	Effort:
Inbound channel: Friends of Scouting	Appeal: (307) A22 - 2022 Annual Giving Campaign
	Revenue category: Unrestricted by donor

Fidelity Charitable - Kuehn Family Fund

Organization Lookup ID: 8-57887874

Organization Information	Contact Information	Addresses
 Industry Employees: 0 Subsidiaries: 0 Parent	Primary phone + Primary phone Primary email + Primary email	P.O. Box 770001 Cincinnati, OH 45277-0001 ✓ Business (Current)

Scenario #1 has a donor that made a pledge at the beginning of the year. We then got a check as payment from a Fidelity Charitable Fund. Donor pledge is on the left. Organization constituent was then created from the check received with the company address.



# Scenario #1

Properties

Owner: John Kuehn BSA-BSA      Projected No.: 0      Current No.: 1  
 Projected total: 0.0000      Current total: 1,000.0000

	Constituent	Lookup ID	Amount	Receipt amount	Date	GL post da...	Deposit Reference	Revenue type	Application	Payment meth...	Other method
1	Fidelity Charitable - Kuehn Family Fund	8-57887874	\$1,000.00	\$1,000.00	7/19/2022	7/19/2022		Payment		Check	

Picture to the right is the payment being added to our new constituent. This is a LC Pledge Payment cash/ check batch.

The picture to the lefts shows how to find the pledge of the individual to add the payment to. Click the batch revenue tab, click apply, click load commitment and search for the donor with the pledge and click add to bring it in to apply the payment to.

Apply to commitments for Fidelity Charitable - Kuehn Family Fund

Payment amount: \$1,000.00      Apply by: ☒ Amount      Search: Designation, constituent name, or any amount column      Apply      Reset  
 Unapplied amount: \$1,000.00      ☐ Percent      Date due: From: mm/dd/yyyy      To: mm/dd/yyyy

Application	Constituent	Description	Balance	Date due	Amount due	Applied amount	Applied p
Pledge	John D. Kuehn	30708011 Invest in Character-Cou...	\$1,000.00	7/19/2022	\$1,000.00	\$0.00	



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# Scenario #1

Next click the Recognitions button on the Revenue tab. This will open the Recognitions credit window. The organization will have a hard credit for the cash. You want to search for the donor with the pledge on the next line and add a Recognition Credit of Donor Advised Fund or Family Foundation.

## Pledge and Payment on Donor Record

Date ▼	Amount	Balance	Transaction	Application	Reve...	Detail	Category	Campaigns	Payment method	Constituent	Sites
7/19/2022	\$1,000.00	\$0.00	Pledge	Donation	Gift	30708011 Invest in Charactor-Counci - ...	Unrestricted by donor		None	John D. Kuehn	Heart of America Co...
7/19/2022	\$1,000.00		Payment	Pledge	Gift	30708011 Invest in Charactor-Counci - ...	Unrestricted by donor		Check	Fidelity Charitable ...	Heart of America Co...

## Recognition Credits on Donor Record

Recognition date ▼	Recogni...	Recognition type	Transaction	Application	Revenue type	Detail	Category	Campaigns	Revenue date	Revenue a...	Donor
7/19/2022	\$1,000.00	Donor Advised Fund	Payment	Pledge	Gift	30708011 Invest in Chara...	Unrestricted...		7/19/2022	\$1,000.00	Fidelity Charitable - Kuehn Family Fund
7/19/2022	\$1,000.00	Hard credit	Pledge	Donation	Gift	30708011 Invest in Chara...	Unrestricted...		7/19/2022	\$1,000.00	John D. Kuehn





## Scenario #2

- Add pledge on the donor record.
- Create Organization record for the donor advised fund or family foundation.
- Use the donor advised fund check to pay of the donor pledge
- Give the donor the correct recognition credit



# Cleaning up batches in CRM – older-dated batches



# Batch Clean-up in CRM

- This will be done in the Uncommitted Batch Tab.
- Uncommitted batches accumulate if you have your filters active
- Need to clear your date filters to see if you have hidden batches
- Leave site filter to all sites
- If you find uncommitted batches, edit the batch
  - If batch contains information, confirm if it has or has not been committed in another batch
  - If batch not needed, delete the batch
  - If batch is empty, use or delete the batch.
- Your goal should be to not have open batches.






# Statistics of Uncommitted Batches



- 202 of 514 are Scouting give Batches
- 110 of 514 are LC Import of Pledge or Recurring Payments
- 202 of 514 have a created date before 7/1/22






# Clear Batch Filters

## Sample with filter engaged




Uncommitted batches (1)  Add  Batch search  More ▾



Date range: Last 7 days ▾ Sites: All sites ▾ ☐ Show only batches with exceptions  Apply  Reset



 Columns ▾  Clear all filters




Batch number	Owner	Date added ▴	Description
 L0532354	Shondell Williams BSA-440	11/19/2019	

## Sample with no filter engaged

Uncommitted batches (3)  Add  Batch search  More ▾

Date range:  ▾ Sites: All sites ▾ ☐ Show only batches with exceptions  Apply  Reset

 Columns ▾  Clear all filters

Batch number	Owner	Date added ▴	Description
 L0375706x2	Shondell Williams BSA-440	1/3/2019	Exceptions from batch L0375706x1
 L0447530x4	Shondell Williams BSA-440	5/2/2019	Exceptions from batch L0447530x3
 L0532354	Shondell Williams BSA-440	11/19/2019	



# Points to remember

- Process LC Import of pledge or recurring payments as they generate.
- Scouting Gives Batches
  - Process Recurring Gift Commitment batch before Recurring Gift payment batch
  - Process Event Registration batch before payment batch for event registrations
  - Recurrence or Registration needs to be committed first before you can attach the payment.



# Blackbaud CRM is moving - Update



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# Blackbaud CRM is moving

- Expect very few changes in CRM
- Moving to a new hosting site to save \$\$
- Expect no change in speed or service
- Items which you may need to review:
  - A new URL for signing into CRM will be provided
  - Links to “O-Data” feeds will change and will need to be refreshed
  - CRM will be shut down over a weekend in July





# New Data Lists Available in CRM

Household Donors  
Revenue Data Hygiene



# Household Donors

Marketing and Communications>Appeal Search, select Appeal>Household Donors

Blackbaud CRM™ P

Constituents

Home > Constituents > **Marketing and Communications** > Revenue > Events > Memberships > Prospects > Volunteers > Foundations > Fundraising > Treasury > Web > Analysis

**Shortcuts**

- Add this page to shortcuts
- Manage my shortcuts
- Information Library
- Shell Design: Refresh SQL Snapshots
- Business Processes
- Global Changes
- ETL refresh status
- Ad-hoc Query: LXXX CY Worked and Already Given Prospects for Specific Appeal (Selection)
- Ad-hoc Query: LVVV Batch Error 'In Account System "Local Council", the account...does not exist'

**Marketing and Communications**

Planning and other tasks **Appeal** Donor relations

Planning calendar **Appeal search** Receipts

**Appeal Search**

Name:  Category:

Business unit:  Report code:

☐ Include inactive Event:

Site:

**Results (1 record found)**


Name	Description	Category	Is active	Site
S22 - 2022 FOS Campaign	2022 Friends of Sco...	Annual Giving (Frien...	Yes	



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# Household Donors

Marketing and Communicatons>Appeal Search, select Appeal>Household Donors

 **Appeal:**

Description: 2022 Friends of Scouting

Start date: 1/1/2022

Business unit:

End date: 12/31/2022

Category: Annual Giving (Friends of Scouting)

Goal: \$0.00

Report code: 2022

Status: Active

Site:

Membership:

Revenue Summary

Contributions

Payments

Balances

Revenue Details (Splits)

Revenue Details (Write-offs)

**Household Donors**

Matching Gift Claims

Designations


Mailings

Documentation

Mismatch: Appeals?

Solicitor Credits

Household Donors (126)


 More


Household equal to:





Member Name equal to:

Gave to 2022 FOS? equal to:

Response to 2022 FOS? equal to:

 Apply

 Reset

Household	Member Lookup ID	Member Name	Member Age	Member Gender	Gave to 2022 FOS?	Response to 2022 FOS?
 Adam A	8-	Adam D. A	44	Male	Yes	Yes
 Adam A	8-	Benjamin A. A	14	Male	No	No
 Alan K	8-	Alan K	60	Male	Yes	Yes
 Alan K	8-	Paul K	17	Male	No	No



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# Revenue Data Hygiene

Revenue>Revenue Data Hygiene, search for Council Site

The screenshot displays the Blackbaud CRM™ P interface. At the top, there is a search bar with the text "Constituents" and "Name or lookup ID", and an "Add new" button. Below this is a navigation menu with tabs for Home, Constituents, Marketing and Communications, Revenue, Events, Memberships, Prospects, and Volunteers. The "Revenue" tab is selected and highlighted with a red underline. On the left side, there is a "Shortcuts" panel with links to "Add this page to shortcuts", "Manage my shortcuts", "Information Library", "Shell Design: Refresh", "SQL Snapshots", "Business Processes", and "Global Changes". The main content area is titled "Revenue" and contains two sections: "More tasks" and "Reports". The "More tasks" section lists "Appeal progress results", "Gift in Kind List", "Recurring Gift List", and "Revenue Data Hygiene", with the last item highlighted by a red underline. The "Reports" section lists "BSA Appeal Constituent Export (OLTP)", "BSA Appeal Constituent Report (OLTP)", "BSA Appeal Progress Export (OLTP)", and "BSA Appeal Progress Report (OLTP)". At the bottom, there is a "Site Search" panel with a "Site ID:" label, a text input field containing "123", and a "Search" button.






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# Revenue Data Hygiene


Revenue>Revenue Data Hygiene, search for Council Site

**- Revenue Data Hygiene**

For finding CY or LY revenue with blank revenue attributes (548)  More ▾

Name equal to:  Appeal Name equal to:  BSA Structure equal to:  Giving Category equal to:   Apply  Reset

Lookup ID	Name	Revenue ID	Amount	Transaction type	Application	Appeal Name ▾	BSA Structure	Giving Category
 8-	James	rev-	\$20.60	Payment	Recurring gift	S21 - 2021 Friends ...		
 8-	James	rev-	\$20.60	Payment	Recurring gift	S21 - 2021 Friends ...		

 Go to Revenue



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# Tracking Your Appeal Progress



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# Navigating to the Appeal Record

The screenshot displays the Blackbaud CRM P web application interface. At the top, the header includes the logo 'Blackbaud CRM™ P' and a navigation bar with tabs: Home, Constituents, Marketing and Communications (highlighted), Revenue, Events, Prospects, Foundations, Fundraising, Analysis, and Administration. Below the navigation bar, the 'Marketing and Communications' section is active, showing a grid of links. The 'Appeal' link is highlighted in yellow. Other visible links include 'Donor relations', 'Pledge card report', 'Reports', 'Marketing efforts', and 'Packages'.

Blackbaud CRM™ P

Appeals

Home Constituents **Marketing and Communications** Revenue Events Prospects Foundations Fundraising Analysis Administration

**Marketing and Communications**

- Appeal**
  - Appeal search**
  - Add an appeal
  - Appeal mailings
  - Appeal progress results
- Donor relations**
  - Receipts
  - Acknowledgements
  - Reminders
  - Planned gift acknowledgements
  - Manage correspondence
- Pledge card report**
  - Run pledge cards
- Reports**
  - BSA Appeal Organization Structure Report
  - Appeal profile
  - Appeal performance
- Marketing efforts**
  - Direct marketing efforts
  - Marketing plans
  - Public media efforts
  - Source codes
- Packages**
  - Creatives
  - Export definitions
  - Letters and documents
  - Materials and expenses
  - Packages



# Appeal Search

**Appeal Search**

Name: S20 Category:  Search  
Business unit:  Report code:  Clear  
☐ Include inactive Event:  Site:

**Results (1 record found)** [+ Add](#)

Name	Description	Category	Is active	Site
<u>S20 - Friends Of Scouting</u>	2020 Friends of Sco...	Annual Giving (Frien...	Yes	

[? Help](#) [Select](#) [Cancel](#)



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# Multiple tabs available

Blackbaud CRM™ P Appeals  [+ Add new](#) Welcome, Jenni

Home ▾ Constituents ▾ Marketing and Communications ▾ Revenue ▾ Events ▾ Prospects ▾ Foundations ▾ Fundraising ▾ Analysis ▾ Administration ▾

**Appeal: ( ) S20 - 2020 Friends of Scouting**

Description: 2020 Friends of Scouting Start date: 10/31/2019  
Business unit: End date: 12/31/2020  
Category: Annual Giving (Friends of Scouting) Goal: \$0.00  
Report code: 2020 Status: Active  
Site: Council Membership:

Revenue Summary **Contributions** Payments Balances **Revenue Details (Splits)** Matching Gift Claims Designations Mailings Documentation Mismatch: Appeals? **Solicitor Credits by Group** Prior Appeal

**Contributions - posted 2/18/2020** More ▾

Total Contributions	# of Contributions	Average Contribution	Recent Contribution	Earliest Contribution
\$87,940.01	277	\$317.47	2/18/2020	10/7/2019

**Payments Received - posted 2/18/2020** More ▾

Payments Received	# of Payments	Average Payment	Most Recent Payment	Mismatch: Appeal?	Mismatch: Inbound Channel?
\$39,141.11	189	\$207.10	2/18/2020	No	Yes

**Write-offs - will not post (manual PeopleSoft journal entry required)** More ▾



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# Contributions



## Appeal: ( ) S20 - 2020 Friends of Scouting

Description: 2020 Friends of Scouting      Start date: 10/31/2019  
Business unit:      End date: 12/31/2020  
Category: Annual Giving (Friends of Scouting)      Goal: \$0.00  
Report code: 2020      Status: Active  
Site: Council      Membership:

Revenue Summary   **Contributions**   Payments   Balances   Revenue Details (Splits)   Matching Gift Claims   Designations   Mailings   Documentation   Mismatch: Appeals?   Solicitor Credits by Group   Prior Appeal

### Contributions: Summary - posted 2/18/2020 More ▼

Total Contributions	# of Contributions	Average Contribution	Recent Contribution	Earliest Contribution
\$87,940.01	277	\$317.47	2/18/2020	10/7/2019

Expand all   Collapse all

⌵ Contributions: Not posted (pending)

⌵ Contributions: BSA Structure - posted (6)

⌵ Contributions: Giving Category - posted (3)

⌵ Contributions: Both BSA Structure & Giving Category - posted (12)



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# By Giving Category or by Structure

Revenue Summary

Contributions

Payments

Balances

Revenue Details (Splits)

Matching Gift Claims

Designations

Mailings

Documentation

Contributions: Summary - posted 2/18/2020

More

Total Contributions	# of Contributions	Average Contribution	Recent Contribution	Earliest Contrib
\$87,940.01	277	\$317.47	2/18/2020	10/7/2019

Expand all

Collapse all

Contributions: Not posted (pending)

Contributions: BSA Structure - posted (6)

Contributions: Giving Category - posted (3)


More

Giving Category	Total Contributions	# of Contributions	Average Contribution
Board	\$25,750.00	21	\$1,226.19
Community	\$13,520.01	55	\$245.82
Family	\$48,670.00	201	\$242.14

Contributions: Both BSA Structure & Giving Category - posted (12)




# Solicitor Credits

Revenue Summary	Contributions	Payments	Balances	Revenue Details (Splits)	Matching Gift Claims	Designations	Mailings	Documentation
Appeal Solicitor Credits by Solicitor Group ...note: solicitor's row is bold when fundraising goal is achieved (44)  More ▾								
BSA Structure	Giving Category	Inactive?	Group Name	Group Public Name	Solicitor Cre...			
[-] Hoover								
[-] Hoover	Family	No	Pack 3151 BP Wilton - 133 (163962)	Pack 3151		\$25.00		
[-] Hoover	Family	No	Pack 3153 FP Durant - 133 (163963)	Pack 3153		\$195.00		
[-] Hoover	Family	No	Troop 0127 BT Muscatine - 133 (164...	Troop 0127		\$780.00		
[-] Hoover	Family	No	Troop 0151 BT Wilton - 133 (164235)	Troop 0151		\$25.00		
[-] Hoover	Family	No	Troop 0426 BT Muscatine - 133 (100...	Troop 0426		\$850.00		
[-] Hoover	Family	No	Troop 1127 GT Muscatine - 133 (100...			\$250.00		
[-] Council								
[-] Inali								
[-] Kittan								
[-] Mesquakie								
[-] Saukenuk								




# Revenue Details (Splits)





 **Appeal:** [REDACTED] **FS21-2021 Friends of Scouting**









Description: 2021 Friends of Scouting      Start date: 1/1/2021  
Business unit:      End date: 12/31/2021  
Category: Annual Giving (Friends of Scouting)      Goal: \$200,000.00  
Report code: 2021      Status: Active  
Site: [REDACTED] Council      Membership:

Revenue Summary   Contributions   Payments   Balances   **Revenue Details (Splits)**   Matching Gift Claims   Designations   Mailings   Documentation   Mismatch: Appeals?   Solicitor Credits

**Revenue Application Details (Current) - all "splits" for committed pledges, payments, and auction donations (536)**  More ▾

Constituent equal to:    Transaction equal to:    Application not equal to:

 Download to CSV  
 Download to XLSX  
 Autosize all columns  
 Restore grid defaults

Verified	Constituent	Date	Transaction	Application	Split Amount	Total Amount	Status	GL Post Date
	[REDACTED]	12/31/2021	Payment	Donation	\$34.94	\$34.94	Check   Posted	12/31/2021
	[REDACTED]	12/31/2021	Payment	Donation	\$17.50	\$17.50	Check   Posted	12/31/2021
	[REDACTED]	12/28/2021	Payment	Donation	\$150.00	\$150.00	Check   Posted	12/28/2021
	[REDACTED]	12/15/2021	Payment	Donation	\$61.20	\$61.20	Check   Posted	12/15/2021
	[REDACTED]	12/10/2021	Payment	Donation	\$34.94	\$34.94	Check   Posted	12/10/2021
	[REDACTED]	12/6/2021	Payment	Donation	\$17.50	\$17.50	Check   Posted	12/6/2021
	[REDACTED]	11/9/2021	Payment	Donation	\$111.69	\$111.69	Check   Posted	11/9/2021
	[REDACTED]	11/2/2021	Payment	Donation	\$43.67	\$43.67	Check   Posted	11/2/2021



# Add to Shortcuts

Blackbaud CRM™ P

Appeals  [+ Add new](#)

Home ▾ Constituents ▾ Marketing and Communications ▾ Revenue ▾ Events ▾ Prospects ▾ Foundations ▾ Fundraising ▾ Analysis ▾ Administration ▾

Tasks ▾  
Reports ▾

**Shortcuts**

**Add this page to shortcuts** 1

Manage my shortcuts

Batch entry

Constituent search

Transaction search

Information library

Reminders

Appeal Progress by Category

**Appeal: (1111) S20 - 2020 Friends of Scouting**

Description: 2020 Friends of Scouting      Start date: 10/31/2019  
Business unit:      End date: 12/31/2020  
Category: Annual Giving (Friends of Scouting)      Goal: \$0.00  
Report code: 2020      Status: Active  
Site: Council      Membership:

Revenue Summary   Contributions   Payments   Balances   **Revenue Details (Splits)**   Matching Gift Claims   Designations

**Revenue Application Details (Current) - all "splits" for committed pledges, payments, and auction donation**

Constituent equal to:       Transaction equal to:  ▾      Application not equal to:





## Council Support

[Council Management Support](#)[Contact Council Management Support](#)[Council Assessments](#)[Council Board Resources](#)[Council Business Practices](#)[Council Fiscal Management and Training](#)[Journey to Excellence](#)[Council Funding and Finance](#)[Financial Planning](#)[Funding The Council](#)[Council Administration](#)[Local Council Financial Audits](#)[Back Office Business Solutions](#)[Home](#) > [Council Support](#) > [Council Funding and Finance](#) > [Council Administration](#)

## Council Administration

The sections below provide tools for Council staff to assist them in the proper management of their Council. This is designed for staff use but may provide detailed information to volunteers interested in the particular topics.

[Accountable Plan Template](#)[Council Office Procedures](#)[Council Stewardship Policies](#)[FASB Accounting Changes and the BSA](#) – new for 2018[Fiscal Management Procedures for Stewardship](#)[Fiscal Policies and Procedures for BSA Units](#) – Revised April 2022[– BSA Units PayPal and Venmo Reporting Update](#)[Interpreting Financial Statements](#)[Life Insurance Imputed Calculation](#)[Local Council Accounting Manual](#)[Local Council Financial Audit Tools](#)[New York Conflict of Interest Policy](#)—Updated March 2014[New York Conflict of Interest Policy](#)—March 2014[Records Retention Policy](#)— Updated January 2019[Presentation: Fringe Benefits: Employer-Provided Vehicles and Group-Term Life Insurance](#) – Uploaded April 2014[Record Camp Card Transactions—PeopleSoft](#)[Record Product Sales](#) in General Ledger[Time Study Forms](#)[Blackbaud CRM Resources](#)[BSA Fiscals Forum](#)[PeopleSoft Support](#)

- [Accounts Payable](#)

[www.scouting.org/financeimpact](http://www.scouting.org/financeimpact)



## Council Support

Council Management  
Support

Contact Council  
Management Support

Council Assessments

Council Board Resources

Council Business  
Practices

Council Fiscal  
Management and  
Training

Journey to Excellence

Council Funding and Finance

[Home](#) > [Council Support](#) > [Council Funding and Finance](#) > [Council Administration](#) > CRM Resources

# CRM Resources

## CRM Process Videos

### CRM (Blackbaud) User Forum Presentations

### [Report Cookbook \(for OLTP\) BSA Appeal Progress & Appeal Constituent Reports](#)

#### 2022

January 2022 User Forum – [Slide Deck](#) – [recording](#)

February 2022 User Forum – [Slide Deck](#) – [recording](#)

March 2022 User Forum – [Slide Deck](#) – [recording](#)

April 2022 User Forum – [Slide Deck](#) – [recording](#)

– Creating Constituent Interactions \* Using the Constituent Interaction Data List \* Using Development Workspace

\* Scouting Gives Setup

#### 2021





# Member Care Self-Service

- <http://membercare.scouting.org>
- Creating an incident directly in JIRA



<http://membercare.scouting.org>



Online Support Center

## Boy Scouts of America National Service Center

Need a resolution fast? Then, check out our knowledge base. We are hard at work updating knowledge and documentation.

Can't find what you are looking for in the knowledge base? Open a ticket using the service catalog below.

If you have feedback on how we can improve, please let us know by clicking on the link below.

[Click here](#)

What do you need help with?



[Search help](#)

**Council Support**

National Support

Scout Shops/NDC Support



New Council User or Transfer  
Account & Access



Council Account Termination  
Account & Access

Choose

“Council Support”

Then on right side:

“General Assistance”



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# Summary – Description – Council

## Summary

Blackbaud - need new giving category

A brief description of your problem.

Description - For quick resolutions please provide as much detail as possible.

Please provide me a list of giving categories

## Council #

006 Black Warrior Council

NTL/HAB employees select 999 and NDC/Scout Shop employees select 000



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# User Name – Application - Attachments

Council #

006 Black Warrior Council

NTL/HAB employees select 999 and NDC/Scout Shop employees select 000

User Name

 Don Day

User ID *(optional)*


example: Jodavis

Application

Blackbaud CRM

Example: Blackbaud, Peoplesoft, Membership, etc.

Attachment *(optional)*

 Drag and drop files, paste screenshots, or  
browse

Create Cancel



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# Next Forum

August 17, 2022  
10:00 am & 2:00 pm CT



# Questions & Answers



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