# SellWise User Group

Thursday, May 19th, 2022

#### Presenters

Will Atkinson, VP Customer Success, POS Nation Don Day, Team Lead, Shared Services



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#### User Group Topics

- Reconciling Credit Card Batches
- General Ledger Tender Type
- Most common CAP Service calls
- Updates



- POS Nation recommends periodically checking your credit card reports in CAP against the activity in your online portal
- Ensures all transactions are being recorded correctly
- Confirms batches are settling
- Best practice for accepting credit card payments



- CAP Reports
  - Tender Type Summary Report
  - Tender Type Detail Report
  - Credit Card Report



• Tender Type Summary Report

#### CAP Software Tender Type Summary Report From 5/18/2022 To 5/18/2022

Description	Quantity	Amount	Sub Total
Cash	3	320.30	
Check	1	146.96	467.26
AMEX - Credit	1	110.35	577.61
VISA - Credit	2	345.29	922.90
Master Card - Credit	1	103.81	1,026.71
Sub Total Cash Drop		<b>1,026.71</b> -320.00	
Grand Total		706.71	



Tender Type
 Detail Report

	Qty	Date	Invoice	Amount		Reference
Cash			Cash In	320.30		
		05/18/2022	467	-320.00		Cash Drop
	3			320.30	Cash	
Check						
		05/18/2022	469	146.96		158796
	1			146.96	Check	
AMEX - Credit						
		05/18/2022	464	110.35		3
	1			110.35	AMEX - Credit	
VISA - Credit						· · · · · · · · · · · · · · · · · · ·
		05/18/2022	462 468	109.38 235.91		4
	2			345.29	VISA - Credit	
Master Card - 0	redit					
		05/18/2022	463	103.81		5
	1			103.81	- Master Card Credit	
				1,026.71 <u>-320.00</u> 706.71	Sub Total <u>Cash Drop</u> Grand Total	

CAP Software Tender Type Detail Report From 5/18/2022 To 5/18/2022



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• Credit Card Detail

CAP Software Credit Card Sales 05/18/2022 to 05/18/2022

Date	Invoice #	ARCode	Total Sale	Ty pe	Card Number	Description	A uth #
05/18/2022	0000462		109.38	Credit	4	VISA	
	0000463		103.81	Credit	5	Master Card	
	0000464		110.35	Credit	3	AMEX	
	0000468		235.91	Credit	4	VISA	
05/18/2022		Total	559.45	Credit			

05/18/2022

GrandTotal

559.45 Credit



- WorldPay IQ Portal: <u>https://www.accessmyiq.com/</u>
- Login provided with sign-up
- If login info is needed, e-mail <u>merchantservices@posnation.com</u>
- Helpful tips and guides on using the IQ portal: <u>https://worldpay.egain.cloud/kb/Help/browse/5032</u> <u>0000005057/My-iQ</u>



- WorldPay IQ Portal:
  - Login to view batches, statements, chargebacks and other useful information
  - Access 1099K tax information
  - Access Virtual Terminal for online transactions



- WorldPay IQ Portal:
  - To view daily batches, navigate to the Merchant Tab:

View your batch	<ul> <li>From the Merchant</li> </ul>	<ul> <li>From the Merchant</li> </ul>
totals	Summary results above, click on magnifying glass to the left of the Settlements option • Batch totals will display	Summary above, scroll down to the Settlements area. Click the "By Payment Method" link, then on "Show Batches." Details on your batches— including totals—will display.



- Users can setup a "miscellaneous" General Ledger Tender Type for use at the POS
- Allows manual entry of desired GL number
- Not hard coded to previously entered items or accounts



• Go to CAP Configuration  $\rightarrow$  Tender Types

Store Settings	
Store Setti <u>n</u> gs	
Sales <u>C</u> odes & Security	
<u>T</u> ender Settings	
Additional Features	
Invoices & Receipts	
Ta <u>x</u> es	
P <u>h</u> one/Shipping Miscellaneous	



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- Go to CAP Configuration  $\rightarrow$  Tender Types
  - Select 'Add'



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- Go to CAP Configuration  $\rightarrow$  Tender Types
  - Create new type 'Other'
  - Description must be 'GL Acct'





• Using the GL Tender Type at the POS





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- User inputs the GL Number in the Reference Field
- No spaces
- No dashes
- No letters





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- This will charge the items or fees to the General Ledger Account manually entered by the user
- No other tender type is required
- The GL Acct must be present in the chart of accounts



#### **Common CAP Service Calls**

- Price Import how to, confirmation of process, user guide available online
- General Ledger questions Get the manuals before adding/changing if you're not sure
- Configuration questions



#### Updates

- CAP Backup
- How to ask Questions of the presenters
- Inventory myth
- Where this presentation is located online



### Backing up SellWise

- Is your data secure?
- New (added cost) service available (\$225/year)
- Scheduled backup daily, runs automatically
- Creates an encrypted file stored securely to the cloud
- Reviewed daily for success by POS Nation
- We contact you if your system fails to backup
- POS Nation will restore your system if a failure
- AVAILABLE NOW. Contact POS Nation for pricing



#### If you have questions:

- 1. Look for horizontal bars at bottom of your screen
- 2. Click on "chat"
- 3. Type in your question and hit enter to send to all participants





#### Common Myth: Inventory is once a year

- Truth Inventory is a weekly process
- Check five to ten different items each week
  - Choose five to ten items and count total inventory on the shelf, in the back room, etc

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- Write the inventory counts on a piece of paper
- Open Inventory Checker from 'Options' in SW



#### Slides and recording posted on scouting.org/financeimpact Look on the *Council Administration* link, then look at the bottom for Sellwise Support/User Group link





#### **QUESTIONS!**

## Next Meeting Thursday, June 16th 10:00am CST



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