Commissioner Technology Focus Group (CTFG) Status Report

March 15, 2022

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Updated Distribution List
Please send updates to the distribution list to mfweber112@comcast.net

Internet Recharter
With the rollout of the new Internet Recharter app, the Commissioner Tools dashboard was revised to include an additional dashboard to provide status of charter renewal. The dashboard was recently updated to provide increased clarity. An example of the revised dashboard is below. Note that additional detail is available by clicking on REPORT in the upper right corner.
As with many new computer apps there are continual updates and fixes to various issues. To get the most recent updates regarding the Internet Recharter app, check out this site for general charter renewal information Internet Charter Renewal 2.0 | Boy Scouts of America (scouting.org) and this URL for all the most recent updates to the recharter app: Microsoft Word - Recent Updates and Fixes for Internet Recharter 2.docx (scouting.org)

**Non-Renewed Membership Report**
A new report is now available in Roster (in my.scouting) to identify all those adults and youth who have dropped their membership. The new report is called the Non Renewed Membership Report. This report has data available for two calendars years.

**Help Desk Ticket Process**
In the summer of 2020, the volunteer Help Desk was eliminated. This caused concern for how volunteers should address issues they were experiencing. A procedure has been prepared and is available at the following URL and scrolling down to News for Commissioner 1/31/2002 title: Updated and Recommended Help Desk Process. (News for Commissioners | Boy Scouts of America (scouting.org))

**Commissioner Tools Report Date Range**
A recent revision made to Commissioner Tools Reports enables reviewing information over a three-year period. Below is a graphic that outlines the updated notice and information for how to use. Be sure to check it out the next time you run a report. When comparing one year to another, run two reports with two different date ranges.
**Position Manager Reminders**

During the charter renewal timeframe, it's useful to remember that units can assign a Key 3 Delegate to help with charter renewals and approval. This task can only be done by a unit Key 3 member. It is accomplished by first going into my.scouting, clicking Menu, then entering Organization Manager. From there, Click on Position Manager and selecting Functional Roles. Once on this screen click on the Add + button under Key 3 Delegate and select a person. This position will need to be re-entered each year, as required.

Note that once a unit falls into the lapse mode that this function is no longer available. It's important to select this option prior to the end of the 90-day recharter period.

**Volunteer Search Feature – Reminder**

A handy phone app to have is myscouting. This is available through the normal phone app stores. Once it is downloaded, enter your logon credentials. At the top of your screen is a search tool. Type in any name within your council for an individual's unit location and contact information.

*The Commissioner Technology Focus Group*