

Blackbaud Notification to Scouting Stakeholders

SUBJECT: BSA Member, Donor, Alumni Data Impacted by Blackbaud Data Security Incident

Dear Scouting family,

I am writing to inform you of a data security incident involving Blackbaud, one of the Boy Scouts of America's third-party service providers, and one of the world's largest providers of customer relationship management software. **We were notified on July 16 by Blackbaud officials that their system had been the target of a ransomware attack**, and we are reaching out to share the information we received.

Blackbaud reported that the data security incident started on February 7, 2020 and possibly continued intermittently until May 20, 2020. The BSA was one of numerous organizations that was impacted. It is important to note that **Blackbaud assured us that no encrypted data such as Social Security numbers, bank account information, and credit and debit card information was accessible**. We are conducting an internal investigation to confirm this assurance. If any such data is found to have been viewable, we will notify the impacted individuals directly.

According to Blackbaud, the cyber-attack was successfully stopped, and the cybercriminals were expelled from its system. However, Blackbaud informed us that the cybercriminals did remove a copy of a backup file that it stored as part of its ordinary course of operations. We believe that file *may* have contained limited non-financial information, such as your contact information, date of birth, limited demographic data and a history of your relationship with the BSA.

Blackbaud assured us that, based on the nature of the incident, their research, and law enforcement's investigation, the stolen data has been destroyed and there is no reason to believe any data went beyond the cybercriminals, was or will be misused, or will be disseminated or otherwise made available publicly.

We do not believe there is a need for you to take any action at this time. As a best practice, we recommend that you remain vigilant and promptly report any suspicious activity or suspected identity theft to the proper authorities.

We value your relationship with the BSA and the faith you put in us. Please know that we take the security of your information very seriously and share your concern about this incident. Blackbaud has already implemented changes to its security controls to better protect against a potential future attack, and we are working with Blackbaud and other resources to assess the best path forward.

While the BSA was not the target of this attack, nor was it the only organization affected, we are taking time to learn from this third-party incident and to review our own security practices and system configurations to better protect your information.

Thank you for your continued support of Scouting.

Yours in Scouting,

Vijay Challa

Chief Technology Officer