



## Commissioner Technology Focus Group Status Report

February 2, 2019

### Scoutbook / Scoutbook Lite

- As a reminder, Scoutbook is a Unit Management Software (UMS). It is not intended to manage district or council level information. It is also not a substitute for **Member Manager** or **Training Manager**, which are district/council tools that commissioners have access to and frequently use.
- With the decision to make the Scoutbook free for all units effective January 1, there have been a few changes. Most notably, the effort to create a "Scoutbook Lite" (SBL) has changed such that many of the features SBL was to provide will soon be a part of Scoutbook. For example, once implemented, when user's login they'll have the choice of using a "Quick Advancement Entry" process (which will take them into what was going to be "Scoutbook Lite") OR they can indicate that they want to continue to "Scoutbook."
- **Single Sign On (SSO)** – In December Scoutbook changed to an SSO process for Scoutbook and *my*.Scouting. The Scoutbook User Advocacy Council has created the attached SSO Self Helps which addresses some common issues and solutions. For those Scouters who have multiple *my*.Scouting profiles / member ID numbers, in order to use Scoutbook for your unit, you must select the member ID associated with the unit as "primary." (See the October 15, 2018 issue of the *Commissioner Technology Focus Group Status Report* for details on the **Manage Member ID** process.)
- Prior to the SSO update, units could add their commissioner to the unit roster as a leader. Spot testing has reconfirmed the ability to assign Unit Commissioners as a Unit Leader, even across districts and councils.

### Member Care - JIRA

In response to a communication with BSA's Member Care Contact Center, some of you may have noticed that BSA has started using **JIRA**. But what is **JIRA**? **JIRA** is a proprietary piece of software use to track bugs, enhancements and project management related to software and mobile applications. The name "**JIRA**" was inherited from the Japanese word "Gojira" which means "Godzilla".

At this time, for BSA, JIRA incident tracking has two parts:

1. National Service Desk
  - For Requests for General Help (Assistance Please) or to submit Technical Problems (Report a Technical Problem)
  - Allows users to search on tickets for which they are ASSOCIATED with (only) by clicking REQUESTS
2. Scoutbook Support including a Knowledge portal that allows users to search on items they need to learn about

To access **JIRA**, go to <https://jira.scouting.org> If you don't already have an account, click on the "Sign up for an account" link.

As a final note, BSA is still developing how fully it will use JIRA.



### Unit flags for girl/boy unit indicator

BSA is on the cusp of adding an “indicator” that identifies girl versus boy Scouts BSA troops and packs. This information will be populated in ScoutNET and carried into **myScouting** tools. You will first notice this distinguisher on the organization Navigator menu (used by many my.Scouting apps including Commissioner Tools) where there will be a B for Boy Troops/Packs, a G for Girl Troops/Packs and an F for Family Packs. This indicator will become extremely important if a chartered organization sponsors both troop genders using the same unit number. Be sure you select the correct troop when logging a contact in Commissioner Tools.

As a reminder:

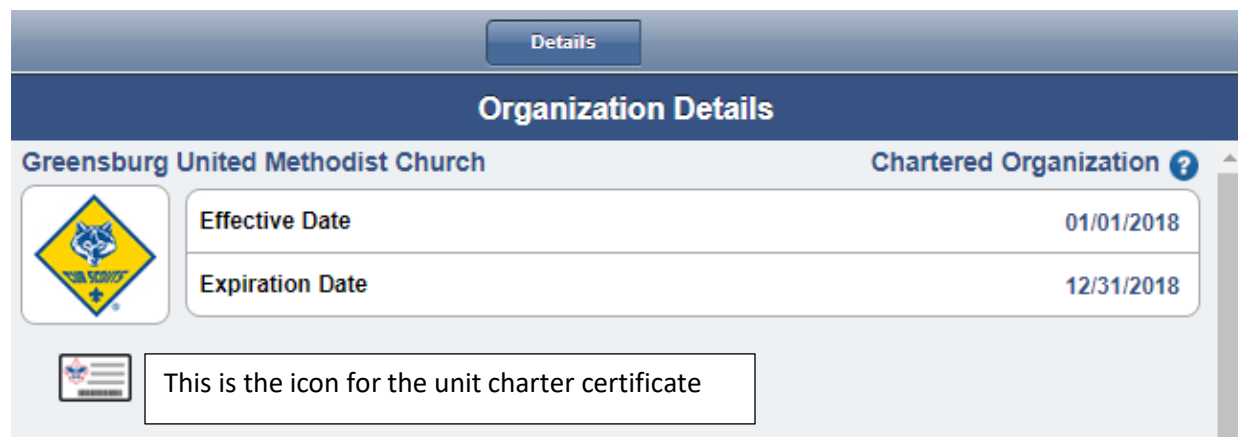
1. Since January 2018, Pack Key 3+3 leaders have had the ability to select whether the unit is a boy, girl, or family unit using **Organization Manager** and scrolling to the bottom of the ‘Settings’ tab and making changes under the header ‘Family Scouting.’
2. This is how a pack’s displayed BeAScout pin unit information is changed

### Eagle Extensions

Coming soon, unit Key 3+3 will have the ability to set an option for Eagle Extensions of up to 24 months for new youth members age 16 to 18. (limited to those who register between 2/1-12/31/2019, and not eligible for former members.) The ‘flag’ for this option will be found in **Member Manager** on the youth profile.

### Printing Unit Charters


New for 2019, councils will not be automatically printing unit charters. To streamline the process of getting the new charter to the unit’s Chartering Organization, using **Organization Manager**, unit, district and council Key 3+3 will have the ability to print unit charters by clicking on the card icon.




Details

### Organization Details

Greensburg United Methodist Church Chartered Organization ?

	Effective Date	01/01/2018
	Expiration Date	12/31/2018

 This is the icon for the unit charter certificate

### MyDashboard Updates

MyDashboard is a quick way to access your BSA training record and the BSA Learn Center. The following updates will soon be released:

- On-line Cub Scout Committee Member and Committee Chairman training plans are going to be updated to reduce the course counts.
- An update to the on-line Youth Protection Training (YPT) is scheduled for March 1. When this update occurs, those individuals in the process of taking YPT will need to restart if not complete. (This will not affect the YPT expiration date of those who have completed YPT subsequent to February 1, 2018.)

### Commissioner Tools

- Testing of both the web and mobile versions of CT2.0 continues. There is no current projection for when CT2.0 will be released.
- There have been several Power Pivot table updates to the Commissioner site  
<https://www.scouting.org/commissioners/tools/inst-for-creating-advanced-power-pivot-table/> :

- The **“Unit Contact Analysis”** PowerPivot tool was updated so it is not year specific. (For use with 2018 and later data.)
- The **“DC Visual Analysis”** tool was updated for 2019.
- Updates to the **“Unit Needing Assistance”** (v2018-6) and **“Units Needing Assistance - Advanced Analysis”** (v2018-4) were posted.
- For those seeking to run **“DC Visual”** and **“Unit Contact Analysis”** reports using historical data, such as from 2017, they should use Power Pivot Tools listed under [“Secondary Tools”](#) to apply the JTE standards for that year.

#### **Online Registration**

- The email notifications telling leaders to take action had ceased with the new launch of the tools. These will recommence this weekend.

#### **Support**

- Member Care Contact Center is available to offer support at 972-580-2489 Monday thru Friday between 7 am – 7 pm Central time, or by sending an email to [myscouting@scouting.org](mailto:myscouting@scouting.org). Please provide your name and BSA membership ID number in addition to specific details about your concern so that we can more quickly troubleshoot your issue.

*The Commissioner Technology Focus Group*