Commissioner Tools - Weekly Status

January 23, 2015

Per the request of our council commissioners, and in our continuous effort to keep you better informed, we developed this communication medium to provide you with project updates and development pertaining to the new Commissioner Tools in *my*. Scouting.org. This communication will be emailed weekly to region, area, and council commissioners, and area and council champions from the Commissioner Task Force.

Resolved Issues

- Members whose registration expired and re-registrations were not yet posted in ScoutNET (PAS) lost accessibility to the tools. An automatic 60-day "extended access" for commissioners was implemented to ensure accessibility to Commissioner Tools. Some non-unit positions are not eligible for extended access.
- Entering an invalid contact date on the contact form caused reports to break. A date validation algorithm was implemented resolving this issue.

Open Issues *(Statuses will be provided in a subsequent release)*

- Dashboard figures are not matching current reports or contacts entered as the dashboard is updated monthly. A nightly update process will be implemented.
- Council and certain district reports are timing out. We're working to display a progress bar to show level of completion. Additionally, we're working to generate summary reports for larger councils/districts to alleviate processing times. We're continuing to optimize queries and standardize the look and feel of the reports.
- Assigning a commissioner should not occur at the unit level – Unit Commissioners will only display at the unit level when they have been assigned to a unit. The "Assign Commissioner" button at the unit level will be adjusted to eliminate confusion.
- Assignment of commissioners to units are not reflected correctly on the Commissioners Dashboard in both Commissioner Administration and Commissioner Tools; however, commissioners *are* being assigned and are reflected on the Unit Dashboard. Updating the dashboard process to run nightly will resolve this issue.
- Assigned units are not reflected correctly in reports. Implementing the nightly dashboard process should resolve this issue.

The following are a result of the charter renewal process:
- Duplicate commissioners are displaying in reports, assignments, and other tools. When "extended access" was implemented, it caused current active positions and unposted positions to display.
- Units whose Key 3 leadership changed during renewal appear twice on reports.
- On lapsed or unposted units, the assignment of commissioners are not reflected correctly on unit and commissioner profile dashboards.

1325 West Walnut Hill Lane
P.O. Box 152079
Irving, TX 75015-2079
972-580-2000
www.scouting.org

Prepared. For Life.®

Commissioner Tools - Weekly Status

Sandbox Environment

The sandbox is an environment containing scrambled data and is a copy of the current production environment functionality. It was created for commissioners to practice and familiarize themselves with the system and provide training. This is the first time a sandbox is being utilized by the BSA. One main concern is accessibility to the sandbox. Several updates were made to the production version of Commissioner Tools in the last two weeks of December. For Commissioner Tools to be fully functional in the sandbox, these updates needed to be implemented in the new training environment. Most of the updates were implemented on January 10, making it accessible again for training.

The sandbox is currently being made available to councils that have completed and submitted an opt-in form indicating their adoption date of Commissioner Tools. Councils that wish to opt in must complete the form and email it to commissionertools@scouting.org. The council champion identified on the form will then receive a notification containing login information to access the sandbox. Questions regarding access to the sandbox should be directed to the council champion. To learn more about the council champion role, click here.

If your council hasn't already opted in, the next available date is March 1. The opt-in form must be signed and submitted no later than February 16 to ensure successful transition. We encourage you to opt in as soon as possible.

Next Release

In the next release, we will provide additional status updates.

For questions regarding the new Commissioner Tools, please email the Member Care Contact Center at myscouting@scouting.org and log an incident to ensure proper response and tracking.

Thank you for your continued support and dedication to Scouting.

The Commissioner Task Force