



Commissioner Tools - Weekly Status

February 27, 2015

Resolved Issues

- The role of assistant area commissioner now has the same security privileges as the area commissioner in my.Scouting Tools.
- A Help Manual has been added to Commissioners Administration.

Open Issues *(Statuses will be provided in a subsequent release)*

- Dashboard figures are not matching current reports or contacts entered on a day-to-day basis as the dashboard is updated monthly. The February month-end dashboards will be updated tomorrow. A weekly update will be run until a nightly process can be implemented.
- Council and certain district reports are timing out. A project to optimize performance is currently being tested and the timeout issues should be minimized beginning next week. We will continue to make improvements for quicker report processing, especially for larger volume councils.
- Unit Key 3 will have to login to my.Scouting when completing a Unit Assessment. Wording in the Unit Assessment Key 3 e-mail generated for a Schedule contact will be updated to include details regarding this change.
- Not all positions are displaying on the Commissioner Profile tab in Commissioner Tools. Original requirements called for displaying only the highest registered commissioner position. We are researching the feasibility of expanding the display. Additionally, positions may not be displaying on member's My Profile in the My Dashboard tool. A solution is currently being verified before applying to production and will be resolved soon.
- My.Scouting functionality is still not supported on iPad tablets. An upgrade is in progress to the base functionality which will allow tools to work on iPads. (For those anxious to use with an iPad, a Photon Flash Player application is available from iTunes that allows my.Scouting Tools to work on the iPad. You **must** click the "Lightning Bolt" button in the toolbar to enter streaming mode to view Flash content. **NOTE: Photon Flash Player is not a BSA supported application.**)
- Most commissioner leader positions who completed a position-trained course prior to 2013 are not reflected as position trained on my.Scouting Tools. An enhancement to the Training Manager tool will be implemented flagging those who completed a leader-position training course prior to 2013 as trained. Additionally, a new course code (D101) will be available to post commissioner basic training taken prior to 2013.

Webinar

The next Commissioner Tools webinar training is scheduled for March 17, 2015 at 6:30 pm CT. Click [here](#) to register.





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Sandbox

The sandbox maintenance is still ongoing. A notification will be sent once the maintenance is complete. We apologize for any inconvenience this may cause. Your patience during this unexpected delay is appreciated.

Support

As a reminder, please contact your council champion first for assistance with any Commissioner Tools program related questions. If you experience any **system**-related issues while in MyScouting Tools, please email the Member Care Contact Center at myscouting@scouting.org and log an incident to ensure proper handling and tracking.

Thank you for your continued patience and support as we work to resolve the issues.

The Commissioners Task Force

