

FAQs for JOURNEY TO EXCELLENCE
PERFORMANCE RECOGNITION PROGRAM
(Dashboard)

1. Will there be a version for Windows Phone 7?
There should be no problem viewing with a windows phone.
2. While I am Council President-elect, I have maintained my registration with the Troop where I started my Scouting involvement. Will I have to change this to get access to the Dashboard?
You will have to make sure that your MyScouting account uses your board member registration number, not your troop member registration number. The dashboard view level is determined by the registration number used on the MyScouting account. So you can open a second MyScouting account using the board registration number or you can go into MyScouting “Update My Profile” and change the primary member id to the one that is tied to your board registration.
3. A district commissioner will only want to see his district not all the districts in the council. Is that possible?
There is only a dashboard for the council. It does not break information down to the district level, so all district commissioners will only be able to see the overall council data on the dashboard.
4. When will the community service site be available for data input versus the Good Turn for America website?
The JTE service hour’s website is the same website as the Good Turn For America website and is currently available. Once you are on the Scouting.org site, click on the volunteers tab, and then click Journey to Excellence under quicklinks (on the right side). Once there, you are on the JTE web page. The service hour’s link is located at the top of the page and again at the bottom of the page.
5. Will the Dashboard replace the Scorecard currently used by our Area?
There are many reports that Areas use to help their councils. The Journey To Excellence scorecard and dashboard are additional resources. It would be up to each Area to determine the tools they use to assist councils.
6. It sounds like this system will not require us to input additional data, because it pulls data from current reports. Is that correct?
Yes, there will be no additional data entry required beyond your normal every day data entry and your e-forms data entry.
7. If we already have position access on MyScouting, will that then grant dashboard access, or is a new application required?
No new application will be required as long as you are currently registered and your MyScouting account is set up with your council position registration.
8. Where can we find a copy of the PowerPoint slide deck for the webinar on the council dashboard?
Both slide deck presentations—one for councils and one for areas and regions—can be found by going to www.scouting.org, clicking on the Volunteer tab, and then clicking on “Scouting’s Journey to Excellence” found directly under the “Quick Links” heading. Councils will want to download the file titled “Local Council Staff and Volunteers Dashboard Training.”



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9. As a council level volunteer, where will I go to be able to see my council's Journey To Excellence dashboard?
You will log on to www.myscouting.org with your volunteer log in and password and click on the MyScouting link at the top right of the page. If the volunteer is eligible based on registered position to view JTE, there will be a category called Council Tools and Journey to Excellence will display there. Account holders must add their member ID to the My Profile page in their MyScouting account for JTE to view.
10. Is there a print screen button built into the dashboard?
Yes! There is a print screen button on each page, so you can easily print that page for use at council meetings or for sharing with other people.
11. Is there a dashboard for the districts and units?
No. Since many of the criteria for the district and unit scorecards ask for data that is not currently included in the council computer system, there is no way to retrieve that data. We are working on a district dashboard and hope to have one in the next year or two. Excel spreadsheets are available for districts and units to help them keep track of their achievements, and they can be found on www.scouting.org and MyBSA.
12. Can a council's dashboard be viewed by any other council?
No. You will only be able to see your own council's dashboard. However, councils that have achieved the "gold" level by the determined standard will be listed for everyone to see.
13. Will Google Chrome work to run the dashboard?
Yes. Any type-A browser should work.
14. How often will the data be updated on the dashboard?
All data will be updated on the 8th, and financial data will be updated on the 18th, and the 26th also.
15. Do the gauges, graph, and orbs show where the council would be if the year ended that day, or how far a council has come toward achieving that criterion?
All data on the dashboard shows current accomplishments as captured for the month prior. Some of the criteria will show zero (0) for most of the year until the data has been compiled and entered into the computer system. What you will see will be a snapshot of where your council is, based on current updates of the prior month's data. These are the updates that occur on the 8th, 18th, and 26th of each month.
16. Will the Internet advancement system automatically populate to the dashboard?
Yes! If the advancement has been added for individual Scouts, it will work. If the information was added as a single number for the whole unit, it will not.
17. Will advancements be tracked from January to December?
Yes, because the council's achievement of Journey to Excellence goes from January to December.
18. Where do units enter their community service project information so it populates to criterion No. 11?
Units will go to www.scouting.org, click on the Volunteer tab, and then click on the "Scouting's Journey to Excellence" link just under the "Quick Links" heading. Once on that page, look on the bottom right or top right to find the service projects heading and link to the data input site.



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19. For staff, will the system administrator need to allow access for executives to enter the dashboard?
No, that will all be set up at the national office and will be based on position code.
20. Can additional volunteers be added in order to view the dashboard?
Not at this time. There is a list of specific volunteer positions that will be given the rights to view the dashboard, but no others can be added. However, we will look at this list and consider councils' needs, and we may make adjustments because of that information. See the Dashboard User Guide posted on the Journey to Excellence webpage for a full permissions matrix listed by position.
21. Which local council office employees will be able to see the dashboard?
All BSA employees who can log in to MyBSA will be able to access the dashboard. Volunteers will be set up as per question 13.

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