

FAQs for JOURNEY TO EXCELLENCE
PERFORMANCE RECOGNITION PROGRAM
(District)

1. How do we enter the JTE service hour website? For professionals, go to [MyBSA>Resources>Mission Impact>Organizational Solutions>Journey to Excellence](#) and click the link at the bottom of the page. For volunteers, go to www.scouting.org/jte. The service project link can be found on these pages.
2. Is there a Learning for Life component to this program? Not at this time.
3. Will the 100-percent trained direct-contact leaders be going away? It would be good to have 100 percent of direct contact leaders trained. The reality today is that a lower level matches actual performance, and units need to work at continuous improvement to reach the 100-percent level in the future.
4. Will there be epaulets specific to the different levels? No. There will be patches for councils, districts and units. The patches will have the year and “Journey to Excellence” on them, and will be bordered in bronze, silver, or gold.
5. Will the service hours affect Good Turn for America entries? The new Journey to Excellence website has replaced the Good Turn for America website, so there will never be duplication.
6. Where can I download all of the JTE forms? For professionals, go to [MyBSA>Resources>Mission Impact>Organizational Solutions>Journey to Excellence](#) and click the link at the bottom of the page. For volunteers, go to www.scouting.org/jte.
7. Will each council be required to use UVTS, or is there another way to input commissioner visits? Every council will be required to use UVTS 2.0. This is how your dashboard will be populated.
8. How different are the presentations for units from the district and council presentations? The district and council webinars are quite different, and both are different from the unit webinars. If you are with a unit, you will need to participate in a unit webinar. If you are at the district level, you will need to participate in a district webinar.
9. What constitutes a service project? Any service performed by your unit or members of your unit that helps someone else.
10. Should the silver award be higher than gold to match other hierarchy in the Boy Scout program? This was discussed by the taskforce, which decided that Journey to Excellence would be better understood by the majority of volunteers—especially new volunteers—if the program followed the bronze, silver, gold sequence.
11. Is this presentation available for download? The webinars have been recorded and placed online at the end of November at the websites listed above.
12. For the district and unit webinars, what leaders do you recommend view the webinar? Any and all volunteers that are interested can participate in a webinar. At least one volunteer from every unit should learn about the program so they can assist their unit in implementing the Journey to Excellence program.
13. In the first year, how will districts count Journey to Excellence and Centennial Quality units? Count all 2010 Centennial Quality units. Subtract all units that recharter in October, November, and December and add all Journey to Excellence bronze, silver, or gold units from October, November, and December.
14. Why is the district membership requirement a membership growth OR a market share increase, when the council JTE has this as two separate requirements? The taskforce felt that one requirement for membership growth would be best for districts. It is intended

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- that a unit can achieve the requirement either way. The district and the council scorecards differ in many of the requirements by design.
15. Will there be a MyBSA dashboard that shows where a unit or district stands today?
Not initially. A district dashboard is being developed for the 2013 JTE year, but not for units. BSA computer systems don't track data at a level to make a workable dashboard for units.
 16. How do we report camping percentages, nominating committee, district committee meetings, and chartered organization visits? The explanations for all requirements can be found on the back of each scorecard.
 17. Why is roundtable attendance not part of the requirement standards? Roundtable attendance has not been tracked, so data does not exist as to whether that activity relates to superior performance. Perhaps in the future, that data will exist and that requirement can be added.
 18. Pack performance no. 8 appears cumulative, yet district performance no. 9 does not. Should it be? That will be considered for the 2012 scorecard. To make the wording clearer, the intent of no. 9 in the district scorecard is to be cumulative.
 19. It sounds like there is an opportunity to run tests in 2011, both for practicing this process as well as working the scores. Is there a plan to formalize this in the future? Yes, we will be looking at how to better collect data for units and districts so they don't have to collect all the data themselves. There may even be a dashboard for units and districts in the future.
 20. What went into the gold criteria for no. 11? "The district chair and district commissioner are not registered in any unit in the district." It was the thought of the task force to have top district leadership show by example that volunteers should have only one role and to put all their energy and expertise into that one position.
 21. Exploring is under Learning for Life and does not interface with district operations, yet it is counted in membership for success. Why? Exploring is similar to traditional units, and is an important component of learning for the teenage group. It is important to grow Exploring, as well as traditional Scouting.
 22. Who will keep the data and statistics for the advancement criteria? Will the online advancement program support this sort of measurement? The ScoutNet system still counts total advancements, not total number of boys who advance. What you'll need to do, is go on the Journey to Excellence website and download the Advancement spreadsheet in the 'spreadsheets' box. This chart will convert total advancements to total boys advancing by using the council's percentage taken from their dashboard, and using the total advancement numbers from the scoutnet reports and converting them. This is a much better measure of our impact.
 23. On the myscouting.org training update website, it indicates the 100-percent trained direct contact leadership criterion will be required in 2012. The JTE scorecard does not appear to reflect that push. The Journey to Excellence scorecard reflects how councils actually performed in the previous year. The 100-percent trained direct contact leadership criterion is still a corporate goal, but the Journey to Excellence scorecard is based up actual performance data, not goals.

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24. Where on scouting.org is the information? The search engine does not find it anywhere. Go to www.scouting.org/jte.
25. Will any of these forms be available in Spanish? Not at this time, but that is a great idea and we'll look into it.
26. What is the training required for each district committee position? Every district committee member has to have Youth Protection training prior to submitting their application. For more information regarding Youth Protection policies, log on to <http://scouting.org/Training/YouthProtection.aspx>. They should also take the district committee member training through the online learning center.
27. If a Cub Scout, Boy Scout, or Varsity Scout advances more than one rank in a year, does the district receive credit for more than one advancement? No. The standard is for individual youth earning at least one advancement during the year, not for the total number of advancements during the year.
28. Can I achieve the silver or gold level without achieving the bronze level in any individual requirement? No. You must achieve the bronze level before you can qualify for the silver or gold levels. You must achieve the bronze and silver levels before you can qualify for the gold level.
29. What is the latest version of the scorecards? The documents that are on-line are the most current. We have begun to put the date on the bottom of page two of the scorecards so you can always tell which is the most current.
30. In the retention requirement, can we count our drop outs? No. You can count age outs and transfer outs, but you cannot count drop outs.
31. When I open the spreadsheets for units, I get a security warning about Disabled Macros. What should I do? Click the Options button and then click to Enable Macros. The spreadsheet will only function if the Macros are enabled.
32. When I open the spreadsheets for units, I can't see the two tabs at the bottom for each page. How do I see them? At the top right hand corner of the spreadsheet, (not the Excel program), next to the "X" to close the spreadsheet, is a box to "Maximize" the spreadsheet. Click that to maximize the view of the spreadsheet, and you'll be able to see the two tabs. The tabs also run from top to bottom along the left edge of the spreadsheets; one is to print, and the other takes you between pages one and two.
33. How does UVTS become available to commissioners? Anyone registered in PAS by the council in any commissioner position, multiple or paid, may use UVTS from MyScouting. Commissioners must enter their member ID in My Profile for access to UVTS. It is important that annual membership registrations be posted in a timely manner so access to UVTS is not interrupted.
34. Does the council assign unit commissioners to units in ScoutNET? Effective with the July release, councils no longer assign unit commissioners to units in ScoutNET to provide UVTS access. All that is required of the council is the registration of commissioners in approved positions.
35. Which commissioners will have access to UVTS? Each commissioner is able to view unit visit reports entered for any unit on the organizational level of the commissioner's registration. For example, unit- and district-level commissioners may view the reports for units in their district. The council-level commissioners may view the reports for all units in every district.



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36. Which commissioners will be able to enter unit visit reports? **Anyone in a council who holds a commissioner position will be able to enter a unit visit report for any unit within the organization level associated with the commissioner position. For example, unit- and district-level commissioners may enter reports for units in their district. The council-level commissioners may enter reports for all units in every district.**
37. How do I determine my unit's retention percentage for last year?
Journey to Excellence is all about improvement, and we, here at the national office are working hard to make the data collection easier and more convenient. As of this year, there is no report that you can get that counts number of boys who advance, but that is coming next year with the new computer platform being built. Everything else does have reports that will help you. Retention can be gathered by going to MyBSA, click on Membership, click on MS Analysis on the blue bar towards the top, scroll down until you find the box on the left called membership analysis, and in that area you will find a report called 'percent youth retention by program'. Put in the date you want the retention figures for and hit submit. You will get a report listing all units and what their retention percentages are. Reporting will become easier with the new computer platform and a new district dashboard slated for 2013.

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