Commissioner Tools – Bi-Weekly Status

July 2, 2015

Status Updates

- **Unit and Commissioner Counts –** A daily process was implemented to update unit and commissioner counts on the Commissioner Tools Dashboards. As a result, commissioner and unit numbers should now sync with reports.

- **Unit Health Report –** An update was made that now allows reports to generate containing decimal points entered in Roundtable Attendance.

- **New Reports –** Four new reports have been created and are now available:
  – Assigned Expired Units (replaces Expired Units Report)
  – Unassigned Expired Units (replaces Expired Units Report)
  – Assigned Units
  – Unassigned Units

- **System Response –** Improvements to system response are continually being made. Remember to clear your cache to insure the most current software version is in effect.

Open Issues

- **Commissioner List Not Populating –** Several councils have reported that their commissioners are not appearing in the dropdown field to select. As a result, contacts are not getting properly entered. We are working to get this resolved as quickly as possible.

Commissioner Tools Reports-Update

- **Commissioner Activity*** shows the number of assigned contacts that have been made monthly by commissioners registered at the district or council level.

  *NOTE: This report currently only displays contacts made by the commissioner(s) assigned to the unit. (This does NOT affect JTE counting.) An enhancement is in development to include other types of contacts made.

- **Commissioner Contact Stats*** displays the number of contacts made monthly by each commissioner registered at the district or council level. Contacts are broken into two buckets: assigned and additional contact (contact made for a unit they are not assigned to). The total number of assigned unit contacts and the percentage of assigned unit contacts are also displayed. Additional contacts **ARE NOT** included in the subtotal numbers; however they are included in the yearly totals and may be calculated manually once the report is exported.

  *NOTE: This report is not currently working. We are continuing to work to get it quickly resolved.

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- **Assigned Expired Units** displays a list of all expired units that are currently assigned to a commissioner.

- **Unassigned Expired Units** displays a list of all unassigned expired units.

- **Assigned Units** displays a list of all assigned units.

- **Unassigned Units** displays a list of all unassigned units.

Commissioner Tools Virtual Forum

An hour long monthly web and conference meeting will be held for volunteers and professional users of Commissioner Tools. This will be a hosted forum with monthly guest presenters speaking on best practices and a variety of related topics such as the Unit Service Plan. Participants will be able to get up-to-date status information on development, enhancements and bug fixes.

The first session will be held Thursday, July 9 at 8pm CST and the topic will be: Commissioner Tools Bug Fix Summary followed by an open participant session: The good, the bad, and the ugly.

If you'd like to join, please click here to register. Forum information will also be posted on my.Scouting Tools.

Support

As always, please contact your council champion first for assistance with any Commissioner Tools program related questions. For system-related issues, please email the Member Care Contact Center at myscouting@scouting.org, or call 972-580-2489 and log an incident to ensure proper handling and tracking.

Please have a safe Fourth of July holiday.

Thank you for your continued service and support.

The Commissioner Tools Task Force

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